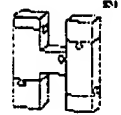


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TO: Commissioner for Patents

FAX #: (703) 872-9306

FIRM/COMPANY: USPTO

PHONE #:

FROM: Adam D. Malmut
EMAIL: adam@heimbecher.comFAX #: (303) 985-0651
PHONE #: (303) 279-8888

MESSAGE:

MATTER NO: 008-040001US

Please find enclosed:

1. Certificate of Transmission under 37 CFR 1.8 (1 page)
2. Status Request (2 pages)
3. Copy of letter from the USPTO dated 30 September 2002 (1 page)

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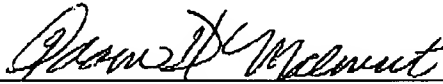
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/862,577 Confirmation No. : 3626
Applicant : William R. Hartigan Art Unit : 7975
Filed : 21 May 2001 Examiner : Vanel Frenel
Title : Method and system for providing online insurance information
Docket No. : 008-040001US
Customer No. : 33486

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Status Request

Sir:

The Applicant formally requests information concerning the status of the above-referenced patent application.

The Applicant refers to a letter from the United States Patent and Trademark Office dated 30 September 2002 (letter attached) in which the Office states that it will be fifteen (15) months before the above-referenced application will receive a first Office action. It has been twenty-six (26) months from the Office's correspondence of 30 September 2002, and eleven (11) months from the Office's initial projection of when the Applicant will receive a first Office action.

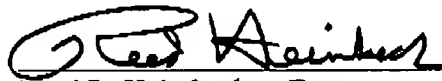
VIA FACSIMILE 703-872-9306

Appl. No.: 09/862,577

Atty Docket No. 008-040001US

Thus, the Applicant would appreciate receiving status information at the Office's earliest convenience. If there are any questions, the undersigned attorney may be contacted directly.

Respectfully submitted this 19th day of November 2004.



Reed R. Heimbecher, Esq.
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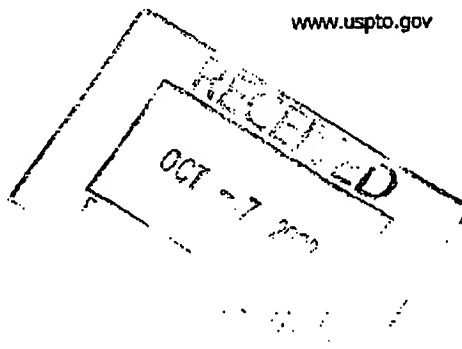
cc: Client
Docketing

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Commissioner For Patents
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Date: 9/30/02

DORSEY & WHITNEY, LLP
INTELLECTUAL PROPERTY DEPARTMENT
370 SEVENTEENTH STREET
SUITE 4700
DENVER CO 80202-5647



To: Applicant of Serial Number 09862577

We currently project that it will be more than 15 months before this application will receive a first office action. This is because the application is classified in a technology that has experienced a large filing rate growth over the last few years. The Office is addressing the growth by adjusting examination resources accordingly. You may wish to consult the MPEP (708.02) to see if filing a petition to make special is appropriate.

Customer Service Office in Technology Center: 3600

Phone Number: 703-306-5771

FAX Number: 703-305-7658

Applicant/Attorney Contact Information:

Telephone: No Telephone #

Fax: (303)629-3450

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